

# GRI Content Index

The table of contents included below refers to the *Consolidated Statement of Non-Financial Information and Sustainability Information 2024*, which is included in the Inditex Group Annual Report 2024, available on Inditex's corporate website ([www.inditex.com](http://www.inditex.com)).

<b>Statement of use</b>	Inditex has reported the information cited in this GRI content Index for the period 01/02/2024 to 31/01/2025 with reference to the GRI Standards.
<b>GRI 1 used</b>	GRI 1: Foundation 2021

GRI Standard	Disclosure	Information
<b>GRI 2: GENERAL DISCLOSURES 2021</b>		
<b>THE ORGANIZATION AND ITS REPORTING PRACTICES</b>		
	2-1 Organizational details	<p>Industria de Diseño Textil, S.A., is the parent company of the Inditex Group. Headquartered in Arteixo (A Coruña), the Group is present in 214 markets.</p> <p>More information on the nature and legal form of the Company in the <a href="#">Annual Corporate Governance Report</a>, available on the corporate web page of Inditex (<a href="http://www.inditex.com">www.inditex.com</a>).</p>
	2-2 Entities included in the organization's sustainability reporting	Annual Accounts. Annex I, p. 68-72 BP-1, p. 102
	2-3 Reporting period, frequency and contact point	<p>The Consolidated Statement of Non-Financial Information and Sustainability Information provides an account of Inditex Group's performance during financial year 2024, which runs from 1 February 2024 to 31 January 2025. It is a report which is published annually, and its date of publication for this financial year is 12/03/2025.</p> <p>Contact Details: Inditex Headquarters - Edificio Inditex Avda. de la Diputación, s/n 15143 Arteixo, A Coruña, España +34 981 18 54 00 <a href="http://www.inditex.com">www.inditex.com</a></p> <p>Communication and Corporate Affairs <a href="mailto:press@inditex.com">press@inditex.com</a></p> <p>Individual Shareholders' Department <a href="mailto:accionistas@inditex.com">accionistas@inditex.com</a></p> <p>Investors Relations <a href="mailto:ir@inditex.com">ir@inditex.com</a></p> <p>More information on the corporate website of Inditex: <a href="https://www.inditex.com/itxcomweb/es/en/info/contact-us">https://www.inditex.com/itxcomweb/es/en/info/contact-us</a></p>
	2-4 Restatements of information	BP-2, p. 103-104
	2-5 External assurance	BP-2, p. 104 Independent verification report, p. 375-381
<b>ACTIVITIES AND WORKERS</b>		
	2-6 Activities, value chain and other business relationships	ESRS 2. SBM-1, p. 121-123; 125-126

GRI Standard	Disclosure	Information
	2-7 Employees	ESRS 2. SBM-1, p. 123 S1-6, p. 240-243  The distribution of our people by type of contract (permanent/temporary) by region is: in the Americas, 94% permanent (6% temporary); in Spain, 87% permanent (13% temporary); in Europe -excluding Spain-, 81% permanent (19% temporary); and in Asia and the rest of the world, 61% permanent (39% temporary). The same distribution by type of contract and gender is: women, 82% permanent (18% temporary); men, 83% permanent (17% temporary); non-binary people, 98% permanent (2% temporary); and others/unspecified, 87% permanent (13% temporary). The distribution of our people by type of working hours (full-time/part-time) by gender is: women, 39% full-time (60% part-time); men, 50% full-time (49% part-time); non-binary people, 35% full-time (65% part-time); and other/unspecified, 12% full-time (88% part-time). By region it is: in the Americas, 34% full-time (66% part-time); in Spain, 51% full-time (49% part-time); in Europe (excluding Spain), 36% full-time (64% part-time); and in Asia and the rest of the world, 52% full-time (34% part-time). The number of people employed with non-guaranteed hours is 1.2% of the total workforce (1.1% women and 1.3% men). This group is concentrated in markets in Asia and the rest of the world.
	2-8 Workers who are not employees	Not reported. In accordance with the CSRD, the disclosure requirement S1-7 on the characteristics of non-employees information is subject to phase-in.
	<b>GOVERNANCE</b>	
	2-9 Governance structure and composition	ESRS 2. GOV-1, p. 106-112 G1. GOV-1, p. 297-298  More information on the Company's governance structure and practices in the <a href="#">Annual Corporate Governance Report</a> , available on the corporate website of Inditex.
	2-10 Nomination and selection of the highest governance body	ESRS 2. GOV-1, p. 106-109  More information on the Company's governance structure and practices in the <a href="#">Annual Corporate Governance Report</a> , available on the corporate website of Inditex.
	2-11 Chair of the highest governance body	ESRS 2. GOV-1, p. 106-109  More information on the Company's governance structure and practices in the <a href="#">Annual Corporate Governance Report</a> , available on the corporate website of Inditex.
	2-12 Role of the highest governance body in overseeing the management of impacts	ESRS 2. GOV-1, p. 111-112 ESRS 2. GOV-2, p. 113-115 ESRS 2. SBM-2, p. 130-131 G1. GOV-1, p. 296-297  More information on the Company's governance structure and practices in the <a href="#">Annual Corporate Governance Report</a> , available on the corporate website of Inditex.
	2-13 Delegation of responsibility for managing impacts	ESRS 2. GOV-1, p. 111-112 ESRS 2. GOV-2, p. 113-115 G1-3, p. 307  More information on the Company's governance structure and practices in the <a href="#">Annual Corporate Governance Report</a> , available on the corporate website of Inditex.
	2-14 Role of the highest governance body in sustainability reporting	ESRS 2. IRO-1/IRO-2, p. 137 ESRS 2. GOV-1, p. 106-109
	2-15 Conflicts of interest	G1-1, p. 303  More information on related-party transactions and conflicts of interest, in the <a href="#">Annual Corporate Governance Report</a> , available on the corporate website of Inditex.
	2-16 Communication of critical concerns	ESRS 2. SBM-2, p. 130-131 ESRS 2. GOV-2, p. 113-115  More information in the <a href="#">Annual Corporate Governance Report</a> , available on the corporate website of Inditex.
	2-17 Collective knowledge of the highest governance body	ESRS 2. GOV-1, p. 110-111  More information on the Company's governance structure and practices in the <a href="#">Annual Corporate Governance Report</a> , available on the corporate website of Inditex.
	2-18 Evaluation of the performance of the highest governance body	ESRS 2. GOV-2, p. 113-115 ESRS 2. GOV-3, p. 116-118  More information on the evaluation of the performance of the highest governance body, in the <a href="#">Annual Corporate Governance Report</a> , available on the corporate web page of Inditex.
	2-19 Remuneration policies	ESRS 2. GOV-3, p. 116-118 E1. GOV-3, p. 143  More information in the <a href="#">Annual Report on Remuneration of Directors</a> and the <a href="#">Annual Corporate Governance Report</a> , available on the corporate web page of Inditex.

GRI Standard	Disclosure	Information
	2-20 Process to determine remuneration	ESRS 2. GOV-3, p. 118  More information in the <a href="#">Annual Report on Remuneration of Directors</a> and the <a href="#">Annual Corporate Governance Report</a> , available on the corporate web page of Inditex.
	2-21 Annual total compensation ratio	S1-16, p. 250  More information in the <a href="#">Annual Report on Remuneration of Directors</a> , available on the corporate web page of Inditex.
<b>STRATEGY, POLICIES AND PRACTICES</b>		
	2-22 Statement on sustainable development strategy	Message from the Chairperson, p. 90 CEO's statement, p. 92-93 ESRS 2. SBM-1, p.127-128
	2-23 Policy commitments	ESRS 2. SBM-1, p.127-128 ESRS 2. MDR-P, p.137-140 E1-2, p. 156-157 E2-1, p. 169-172 E3-1, p. 180-182 E4-2, p. 187-188 E5-1, p. 194-195 S1-1, p. 221-225 S2-1, p. 254-256 S3-1, p. 270-272 S4-1, p. 283-285 G1-1, p. 298-306
	2-24 Embedding policy commitments	ESRS 2. SBM-1, p. 126-128 ESRS 2. GOV-2, p. 113-115 S2-4, p. 258-260 S3-4, p. 280 S4-4, p. 289 G1-1, p. 298-300; 306
	2-25 Process to remediate negative impacts	S1-1, p. 225 S1-3, p. 229 S2-1, p. 222 S2-3, p. 257-258 S2-4, p. 266-267 S3-1, p. 272 S3-3, p. 273-274 S3-4, p. 280 S4-1, p. 285 S4-3, p. 286-288 S4-4, p. 288
	2-26 Mechanism for seeking advice and raising concerns	S1-3, p. 229 S2-3, p. 258 S3-3, p. 274 S4-3, p. 286-287 G1-1, p. 304 G1-3, p. 306
	2-27 Compliance with laws and regulations	S1-17, p. 251 G1-4, p. 311
	2-28 Membership associations	ESRS 2. SBM-2, p.131  More information in the document ' <a href="#">Partnerships</a> ', available on the Inditex corporate website, 'Sustainability - Reporting' section.
<b>STAKEHOLDER ENGAGEMENT</b>		
	2-29 Approach to stakeholder engagement	ESRS 2. SBM-2, p. 129-130 S1-1, p. 222 S1-2, p. 228 S2-1, p. 255 S2-2, p. 257 S3-1, p. 272 S3-2, p. 273 S4-1, p. 285 S4-2, p. 286
	2-30 Collective bargaining agreements	S1-8, p. 245
<b>GRI 3: MATERIAL TOPICS 2021</b>		
	3-1 Process to determine material topics	ESRS 2. IRO-1/IRO-2, p. 135-137
	3-2 List of material topics	ESRS 2. SBM-3, p. 131-134

GRI Standard	Disclosure	Information
	3-3 Management of material topics	ESRS 2. SBM-1, p. 128 ESRS 2. SBM-3, p. 131-134 ESRS 2. MDR-P, p. 137-140  Further information on Impacts, Risks and Opportunities, as well as the disclosure requirements for Policies, Actions and Targets (MDR-P, MDR-A, MDR-T) related to each standard, can be found throughout the Report.
<b>GRI 201: ECONOMIC PERFORMANCE 2016</b>		
	201-1 Direct economic value generated and distributed	ESRS 2. SBM-1, p. 123  In fiscal year 2024 the direct economic value generated by the Inditex Group was: 38,632 million euros (comprising the Group's revenues); the economic value distributed comprised, among others, personnel expenses (5,643 million euros), income tax expenses (1,700 million euros), dividends paid to shareholders (4,797 million euros) and investment in the community (135 million euros). The economic value retained would be the difference between that generated and that distributed.
	201-2 Financial implications and other risks and opportunities due to climate change	ESRS 2. SBM-3, p. 131-132; 134 E1. IRO-1/SBM-3, p. 149 E1-3, p. 157
	201-4 Financial assistance received from government	Additional information. Tax responsibility and transparency, p. 337
<b>GRI 203: INDIRECT ECONOMIC IMPACTS 2016</b>		
	203-1 Infrastructure investments and services supported	S3. SBM-3, p. 269-270 S3-4, p. 274-301
	203-2 Significant indirect economic impacts	S1-4, p. 230 S2-4, p. 262 S3-4, p. 274-301 S4-4, p. 289
<b>GRI 205: ANTICORRUPTION 2016</b>		
	205-1 Operations assessed for risks related to corruption	ESRS 2. MDR-P, p. 138 G1-1, p. 298-299 G1-3, p. 306  The Code of Conduct addresses the prevention of corruption in all its forms. This standard applies to all business units and is available on the Inditex corporate website, in the 'Group - Ethical Commitment' section.
	205-2 Communication and training about anti-corruption policies and procedures	G1-3, p. 307-310
	205-3 Confirmed incidents of corruption and actions taken	G1-4, p. 310-311
<b>GRI 206: ANTI-COMPETITIVE BEHAVIOR 2016</b>		
	206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	No significant legal actions have been registered in the Inditex Group, either through the Ethics Line or through other available channels, in connection with unfair competition and monopolistic and anti-trust practices during the reporting period.
<b>GRI 207: TAX 2019</b>		
	207-1 Approach to tax	Additional information. Tax responsibility and transparency, p. 335-340
	207-2 Tax governance, control, and risk management	Additional information. Tax responsibility and transparency, p. 335-340
	207-3 Stakeholder engagement and management of concerns related to tax	Additional information. Tax responsibility and transparency, p. 335-340
	207-4 Country-by-country reporting	Consolidated Annual Accounts. Annex I, p. 68-72 Additional information. Tax responsibility and transparency p. 335-340
<b>GRI 301: MATERIALS 2016</b>		
	301-1 Materials used by weight or volume	E5-4, p. 201-202
	301-2 Recycled input materials used	E5-4, p. 201-202
	301-3 Reclaimed products and their packaging materials	E5-2, p. 198

GRI Standard	Disclosure	Information
<b>GRI 302: ENERGY 2016</b>		
	302-1 Energy consumption within the organization	E1-5, p. 165 In 2024, the total electricity consumption was 1,543,663 MWh, 100% from renewable sources.
	302-2 Energy consumption outside of the organization	E1-3, p. 157-162 Table of contents required by Act 11/2018, p. 370
	302-3 Energy intensity	E1-5, p. 165
	302-4 Reduction of energy consumption	E1-3, p. 157-162 E1-5, p. 165
	302-5 Reductions in energy requirements of products and services	E1-3, p. 157-162 E1-5, p. 165
<b>GRI 303: WATER AND EFFLUENTS 2018</b>		
	303-1 Interactions with water as a shared resource	E3. IRO-1, p. 179-180 E3-2, p. 182-183 E3-3/E3-4, p. 184
	303-2 Management of water discharge-related impacts	E2-1, p. 170 E2-2, p. 172-173 E3-1, p. 161  For more information, see the document ' <a href="#">Innovation, Collaboration, and Continuous Improvement for Chemical Safety</a> ', available on the Inditex corporate website, in the 'Sustainability - Reporting' section.
	303-3 Water withdrawal	E3-3/E3-4, p. 183-184 Table of contents required by Act 11/2018, p. 370
	303-4 Water discharge	E3-3/E3-4, p. 183-184
	303-5 Water consumption	E3-3/E3-4, p. 183-184 Table of contents required by Act 11/2018, p. 370
<b>GRI 304: BIODIVERSITY 2016</b>		
	304-1 Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	E4. IRO-1/SBM-3, p. 186 E4-5, p. 192
	304-2 Significant impacts of activities, products and services on biodiversity	E4. IRO-1/SBM-3, p. 185-186 E4-5, p. 192
	304-3 Habitats protected or restored	E4-3, p. 189-191 E4-4, p. 191-192  Inditex is committed to protecting and developing biodiversity through responsible and sustainable management of natural resources, as outlined in the Group's Sustainability Policy and Ecosystems and Biodiversity Policy, available on the Inditex corporate website, in the 'Sustainability - Reporting' section.
<b>GRI 305: EMISSIONS 2016</b>		
	305-1 Direct (Scope 1) GHG emissions	E1-6, p. 166-167
	305-2 Energy indirect (Scope 2) GHG emissions	E1-6, p. 166-167
	305-3 Other indirect (Scope 3) GHG emissions	E1-6, p. 166-167
	305-4 GHG emissions intensity	E1-6, p. 166-167
	305-5 Reduction of GHG emissions	E1-3, p. 157; 159 E1-4, p. 162-164 E1-6, p. 166-167
<b>GRI 306: WASTE 2020</b>		
	306-1 Waste generation and significant waste-related impacts	E5. IRO-1, p. 193-194 E5-4, p. 201-202
	306-2 Management of significant waste-related impacts	E5. IRO-1, p. 193-194 E5-2, p. 195; 197 E5-5, p. 202-204
	306-3 Waste generated	E5-5, p. 202-204

GRI Standard	Disclosure	Information
	306-4 Waste diverted from disposal	E5-5, p. 203-204
	306-5 Waste directed to disposal	E5-5, p. 203-204
<b>GRI 308: SUPPLIER ENVIRONMENTAL ASSESSMENT 2016</b>		
	308-1 New suppliers that were screened using environmental criteria	G1-2, p. 314-316
	308-2 Negative environmental impacts in the supply chain and actions taken	ESRS 2. SBM-3, p. 133 G1-2, p. 314-316
<b>GRI 401: EMPLOYMENT 2016</b>		
	401-1 New employee hires and employee turnover	S1-6, p. 243  In 2024, 802 people joined Inditex. Out of the total number of new employees, 74% are women, 25% men, 0.01% non-binary people and 1% people with other/unspecified gender. By age, 86% are people under 30 years old, 13% between 30 and 50 years old and 1% over 50 years old. The majority of these are from Europe (excluding Spain), with 44%; followed by Spain with 38%; the Americas with 9%; and Asia and the rest of the world with 9%. In 2024, 138,152 departures were recorded, giving a turnover ratio of 88% in 2024. As a result, the Group's voluntary turnover was 36%, while non-voluntary turnover was 52%. Of the total voluntary/non-voluntary departures, 75% are women, 25% men, 0.01% non-binary people and 0.5% people with other/unspecified gender. By age, 84% are persons under 30 years old, 15% from 30 to 50 years old and 1% over 50 years old. The majority of these departures are from Europe (excluding Spain), with 43%; followed by Spain with 37%; Asia and rest of the world with 10%; and the Americas with 10%. Turnover is influenced by the nature of the retail sector, with a marked seasonality. The existence of peaks in activity that require reinforcement of teams with temporary contracts especially impacts non-voluntary rotation, since it includes leaves due to the end of the contract of this collective.
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	The Group offers comparable social benefits to employees on temporary and/or part-time contracts.
	401-3 Parental leave	S1-15, p. 246  In 2024, 8,949 people have returned to work after parental leave (7,903 women and 1,046 men). The rate of return to work is 96% (96% for women and 98% for men). In turn, 8,369 people are still working for the Group 12 months after returning from leave (7,382 women and 987 men). Thus, the corresponding retention rate is 90% (89% for women and 92% for men).
<b>GRI 402: LABOR/MANAGEMENT RELATIONS 2016</b>		
	402-1 Minimum notice periods regarding operational changes	The current collective agreements do not establish a minimum period for formally communicating organizational changes at Inditex. However, when a significant event occurs, notification is given with the advance notice established by current legislation (Article 41 of the Workers' Statute).
<b>GRI 403: OCCUPATIONAL HEALTH AND SAFETY 2018</b>		
	403-1 Occupational health and safety management system	S1-1, p. 225 S1-4, p. 235 S1-14, p. 248
	403-2 Hazard identification, risk assessment, and incident investigation	S1-1, p. 225 S1-4, p. 235-236 S1-14, p. 248-249
	403-3 Occupational health services	S1-1, p. 225 S1-4, p. 235-236  In keeping with our commitment to provide additional health services, all our logistics and manufacturing centres are equipped with medical services for regular check-ups, health screening tests and vaccination drives. In addition, our headquarters, distribution centres, and factories in Spain have breastfeeding rooms. Store staff also have access to these rooms when needed. In the markets, other medical services are available through additional health insurance, with a special focus on mental health.
	403-4 Worker participation, consultation, and communication on occupational health and safety	S1-2, p. 226-227 S1-4, p. 235-236  The existing committees represent all our people at the same level (management and staff), and all agreements are confirmed by management. All committees include agreements related to the health and safety of our people. During the reporting period, Inditex had agreements in place at the local and international levels with unions, which cover aspects such as personal protective equipment, periodic inspections, training and education, grievance mechanisms, among others.

GRI Standard	Disclosure	Information
	403-5 Worker training on occupational health and safety	S1-4, p. 235-236
	403-6 Promotion of worker health	S1-4, p. 235-236
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	S1-1, p. 225 S1-4, p. 235-236 S2-4, p. 264-265 G1-2, p. 312-313
	403-8 Workers covered by an occupational health and safety management system	S1-14, p. 248
	403-9 Work-related injuries	S1-14, p. 248-249
	403-10 Work-related ill health	S1-14, p. 248-249
<b>GRI 404: TRAINING AND EDUCATION 2016</b>		
	404-1 Average hours of training per year per employee	S1-13, p. 247-248
	404-2 Programs for upgrading employee skills and transition assistance programs	S1-1, p. 224 S1-4, p. 233-235  96% of the Group's employees are under 50 years old, so the Company does not face the need to develop programmes to assist our people at the end of their professional careers in the near future.
	404-3 Percentage of employees receiving regular performance and career development reviews	All of our people's performance is evaluated at least once a year and each brand conducts that process in keeping with its management model. Performance dialogue with store staff is continuous and centres around each person's contribution to store-specific objectives with a focus on career development, in line with one of our hallmark characteristics: internal promotion. In the case of office staff, target delivery and performance are reviewed with each person at least once a year, and objectives are set for the following year. Employee engagement includes dialogue aimed at fostering career development and getting feedback about employee concerns. Variable remuneration is fully tied to the Company's results and each person's contribution to their delivery. Information regarding the annual performance evaluation program can also be found in the <a href="#">Annual Corporate Governance Report</a> , available on the Inditex corporate website, in the Investors section, Corporate Governance.
<b>GRI 405: DIVERSITY AND EQUAL OPPORTUNITY 2016</b>		
	405-1 Diversity of governance bodies and employees	ESRS 2. GOV-1, p. 109-111 S1-6, p. 240-243 S1-9, p. 243-244 S1-12, p. 238  For more information on diversity on the Board of Directors, please consult the <a href="#">Annual Corporate Governance Report</a> , available on the Inditex corporate website, in the Investors section, Corporate Governance.
	405-2 Ratio of basic salary and remuneration of women to men	S1-16, p. 249-250
<b>GRI 406: NON-DISCRIMINATION 2016</b>		
	406-1 Incidents of discrimination and corrective actions taken	S1-17, p. 251 G1-4, p. 310-311
<b>GRI 407: FREEDOM OF ASSOCIATION AND COLLECTIVE BARGAINING 2016</b>		
	407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	S1-1, p. 221 S1-2, p. 226-227 S1-8, p. 245 S2-4, p. 261-263 G1-2, p. 315
<b>GRI 408: CHILD LABOR 2016</b>		
	408-1 Operations and suppliers at significant risk for incidents of child labor	S1. SBM-3, p. 220 S1-1, p. 221-222 S2. SBM-3, p. 253 S2-1, p. 254-255 S2-4, p. 263-264; 266 G1-2, p. 315

GRI Standard	Disclosure	Information
<b>GRI 409: FORCED OR COMPULSORY LABOR 2016</b>		
	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor	S1. SBM-3, p. 220 S1-1, p. 221-222 S2. SBM-3, p. 253 S2-1, p. 254-255 S2-4, p. 263-264; 266 G1-2, p. 315
<b>GRI 413: LOCAL COMMUNITIES 2016</b>		
	413-1 Operations with local community engagement, impact assessments, and development programs	S3-2, p. 273 S3-3, p. 274 S3-4, p. 274-281
	413-2 Operations with significant actual and potential negative impacts on local communities	ESRS 2. SBM-3, p. 131-134 S3. SBM-3, p. 269-270
<b>GRI 414: SUPPLIER SOCIAL ASSESSMENT 2016</b>		
	414-1 New suppliers that were screened using social criteria	G1-2, p. 314-316
	414-2 Negative social impacts in the supply chain and actions taken	ESRS 2. SBM-3, p. 133 S2. SBM-3, p. 252-253 G1-2, p. 314-316
<b>GRI 415: PUBLIC POLICY 2016</b>		
	415-1 Political contributions	G1-5, p. 311
<b>GRI 416: CUSTOMER HEALTH AND SAFETY 2016</b>		
	416-1 Assessment of the health and safety impacts of product and service categories	S4-4, p. 289-290
	416-2 Incidents of non-compliance concerning the health and safety impacts of products and services	In 2024, there were no product recalls for health and safety reasons resulting in non-compliance with regulations or voluntary codes that resulted in fines or penalties.
<b>GRI 417: MARKETING AND LABELING 2016</b>		
	417-1 Requirements for product and service information and labeling	E5-3, p. 199-200 S4. SBM-3, p. 282-283 S4-1, p. 284 S4-4, p. 289-290 G1-3, p. 307-308
	417-2 Incidents of non-compliance concerning product and service information and labeling	During 2024, the Inditex Group did not record any significant non-compliance with regulations relating to product information and labeling or voluntary codes through available channels.
	417-3 Incidents of non-compliance concerning marketing communications	During 2024, the Inditex Group did not record any significant breaches related to marketing communications through the available channels.
<b>GRI 418: CUSTOMER PRIVACY 2016</b>		
	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	In 2024, there have been 18 cases in which data protection authorities have contacted the Company requesting customer-related information. Of these, seven cases remained open at year-end. During this year, the Korean Data Protection Authority (KISA) imposed a financial penalty of 3,000,000 won (approximately 2,000 euros) on ITX Korea Limited for an issue related to commercial communications. In addition, during 2024, there was one case affecting the security of personal data in which the Company deemed it necessary to notify the data protection authorities. The Company also contacted the data subjects to inform them of the situation. Furthermore, during 2024, Inditex did not receive any substantiated complaints from third parties regarding the privacy and protection of customer data through its Ethics Line.